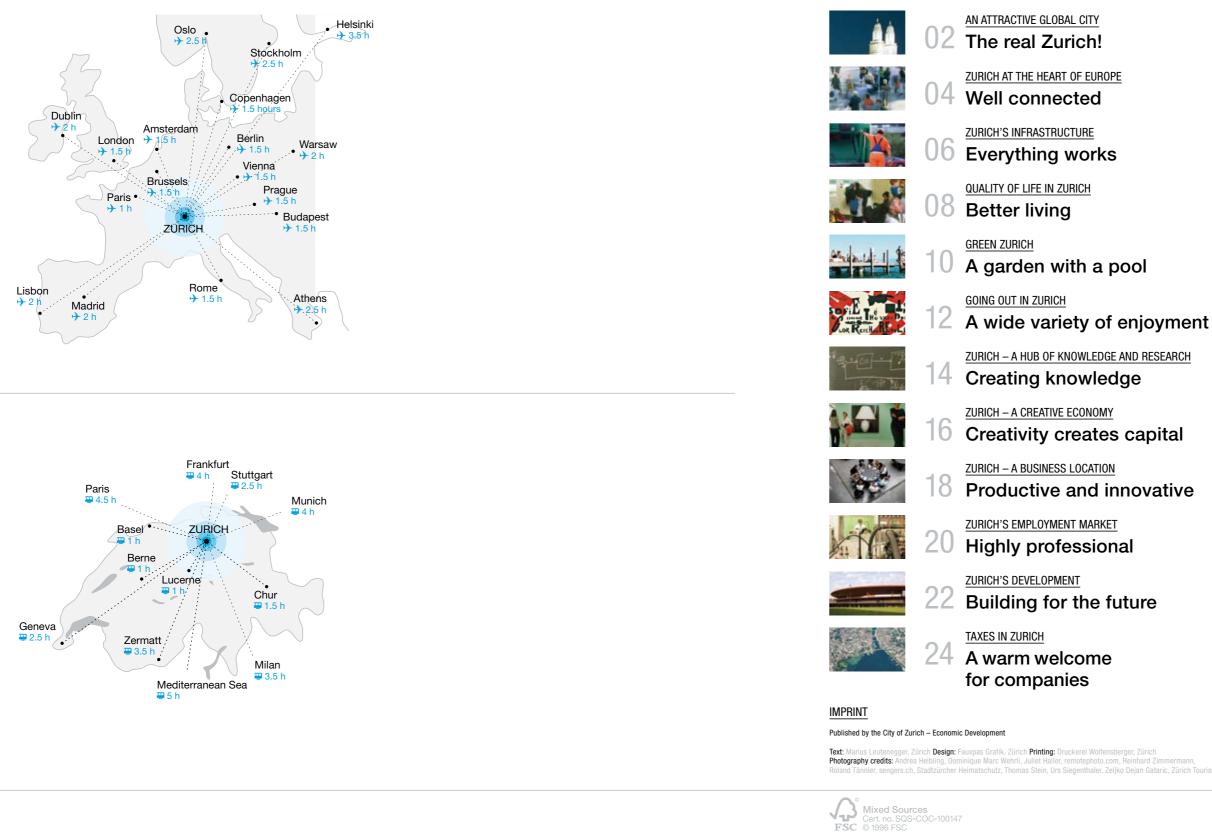


# ZURICH

<u>SWITZERLAND'S</u> ECONOMIC METROPOLIS



### WELCOME TO ZURICH



Would you like to settle in Zurich, or would you like to work here or locate your company in or around the city? We would be delighted if you make our city your home - and start putting Zurich's strengths to work for you.

These include an excellent location at the very heart of Europe, a wonderful landscape with lakes, rivers and the backdrop of the Alps, the cosmopolitan population and outstanding economic conditions... and above all the quality of life which, according to international surveys, is one of the best in the world.

What Zurich has to offer in the way of culture, shopping and recreation is as varied as it is international. That you will always feel safe in Zurich is an integral part of our guality of life your children can walk to school here as they would do in a small town - and yet you will not have to do without any of the amenities you would expect to find in a global metropolis. You will also have direct access to your travel destinations thanks to a comprehensive network of flight and train connections.

> We promise that we will do everything in our power to make you feel at home in Zurich. The administration of the city excels in its role of modern service provider for residents, private individuals and companies alike. Find out what Zurich has to offer, and of course feel free to contact us - we would be very happy to hear from you.

Yours sincerely, Come Corine Mauch, Mayor of Zurich

### AN ATTRACTIVE GLOBAL CITY

### The real Zurich!

In terms of area, Zurich is definitely not a big city - but its economic importance, international make-up and excellent quality of life all combine to make Zurich a global city with a worldwide charisma.

Year after year, Zurich is awarded one of the top positions in the Mercer Study which compares the quality of life in the world's most important cities. There are many reasons why Zurich residents feel good about their city, and one of these is the prevalent economic momentum: Zurich is the economic engine behind Switzerland's prosperity. 85 of the 100 largest Swiss companies have their head offices within one hour's drive of the city centre, and every other franc earned throughout Switzerland originates from this area.

#### GLOBALLY NETWORKED

Zurich has an outstanding global reputation, both as a stock exchange and as a location with an all-inclusive range of financial services. The international charisma of the global city of Zurich is reinforced by the Swiss Federal Institute of Technology (ETH) which is the best university in the German-speaking world according to the Shanghai Jiao Tong list of world university rankings. However, this is not the only institute where world-class research is carried out: the entire economic area is like a densely networked science park, with countless private and public research facilities.

#### IDEAL LOCATION

Zurich's geographical location is also an integral factor in the city's excellent quality of life. Lake Zurich, the Limmat and Sihl rivers, generous green tracts of land and of course the panorama of the Alps all offer an attractive natural backdrop and a multitude of opportunities for recreation and sport. Everything is close by, with beautiful hiking and skiing areas less than an hour from the city centre. The airport and high-speed railway network connect Zurich to the rest of the world and to Europe's large cities, and the region also has one of the best public transportation networks in the world.

#### TRADITIONALLY INTERNATIONAL

The fact that the city lies at the heart of the continent and at the intersection of three major European cultural regions can be discerned everywhere in day-to-day life here. Zurich is multilingual and traditionally cosmopolitan, and new residents from abroad quickly feel at home here. As a domicile, Zurich is exactly the right size: it has the safety and the geographical clarity of a small town and yet, like a large city, it has a huge range of cultural, recreational and shopping facilities on offer. This is the real Zurich!

### Total area – City of Zurich (including bodies of water) 91.9 km<sup>2</sup>

% wooded areas	24 %
Population and employment	

Resident population (31.12.2008)	380,499
% foreign nationals	31 %
Population growth 2001–2008	5 %
Unemployment rate (March 2009)	3.5%

Source: City of Zurich Statistics Office

### Important sectors (% of working population)

Banking and insurance sectors	17%
Services for companies	12%
Health and welfare	11 %
Hospitality and transportation 10	
Creative economy	9%



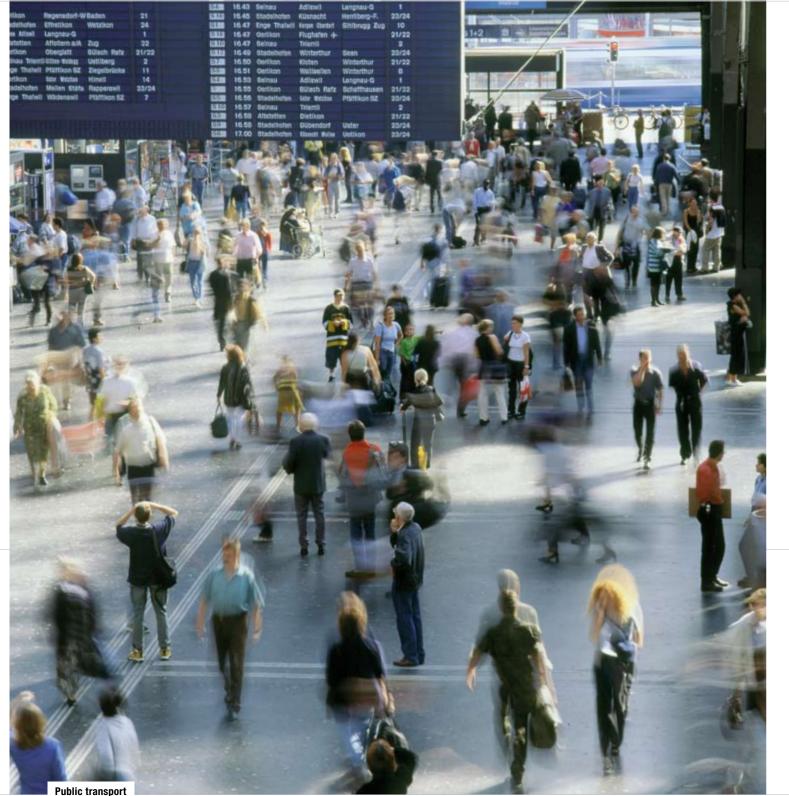
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TRAFFIC IFRASTRUCTURE LIVING GARDEN CULTURE

#### ZURICH AT THE HEART OF EUROPE

### Well connected

Zurich lies at the very heart of Europe, but the fact that you can get to other Swiss and indeed global destinations quickly is not merely thanks to Zurich's central location – the city also has one of the best public transport networks in the world.



340,000 travellers a day use Zurich's main railway station.

Zurich-Kloten international airport is a mere 10 minutes away from the city centre. The home of the "Swiss" airline company is an important hub, used by 20 million passengers a year. 70 airline companies fly 250,000 times to and from Zurich every year. In addition to its high volume of direct flight connections, the airport also has an excellent standard of services – according to a poll taken by the Airport Council International, Zurich is one of the three best airports in Europe.

#### GETTING THERE FAST

The main railway station in Zurich is also synonymous with high standards of quality and reliable connections and is the main junction for the extensive and dependable Swiss railway network. Trains leave for and arrive from the most important Swiss towns every 30 minutes and European cities are within easy reach by modern high-speed trains. Even for medium-length routes, the railway can easily compete with air traffic, with train journeys to Paris, Frankfurt, Munich or Milan taking less than five hours.

#### EASY TRAVELLING

Travel connections are not only superb to and from Zurich: thanks to rapid inter-urban trains, buses and trams, the region has one of the best public transport networks in the world. Journeys of more than 30 minutes from Zurich's more distant suburbs are very much an exception. Public transportation is punctual, clean and safe at any time of the day or night. The process of catching connecting trains or buses has also been totally simplified, and you can use the same ticket to get around using all of the city's means of transport, from boats to express trains.

#### BIGGER AND BETTER

Zurich's public transportation system is attracting more and more travellers. Over the past 15 years, the number of passengers travelling on our interurban trains has doubled and the city's transport companies are now registering more than 300 million passenger journeys annually. This means that the average citizen travels 800 times a year on the transport system, and this despite the fact that Zurich citizens tend to get around the various roads in the city centre on foot. To cater to this high demand, the system is steadily being expanded: additional tram routes and an ambitious expansion plan for the main railway station are two of the current projects.

#### Travel times by air:

Paris	1 hour 20 minutes
Berlin	1 hour 20 minutes
Vienna	1 hour 25 minutes
Prague	1 hour 25 minutes
Amsterdam	1 hour 30 minutes
Brussels	1 hour 30 minutes
London	1 hour 40 minutes
Rome	1 hour 40 minutes
Budapest	1 hour 40 minutes
Copenhagen	1 hour 45 minutes
Warsaw	2 hours 5 minutes

Source: SBB, Swiss

SCIENCE CREATIVITY ECONOMY WORK FUTURE TAXES

Geneva	2 hours 40 minutes
Frankfurt	3 hours 50 minutes
Munich	4 hours 10 minutes
Milan	4 hours 15 minutes
Paris	4 hours 30 minutes

#### Travel times by rail:

# **Everything works**

Switzerland, a country renowned for the precision of its products and services, has an economic motor which runs like a Swiss clock, thanks to its superlative infrastructure.

The high level of guality awareness of Swiss people was the foundation upon which the reputation of their products was built, and today this awareness permeates every aspect of Swiss life. Zurich's first-class infrastructure is a visible and tangible result of the typical Swiss penchant for high quality and precision.

#### HIGH LEVEL OF INVESTMENT

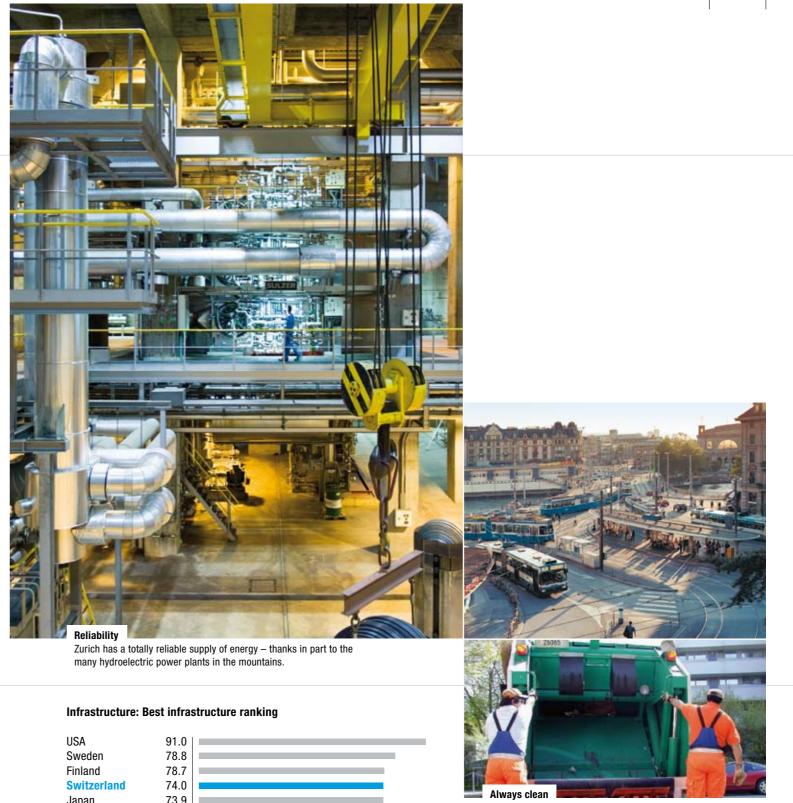
The IT and telecommunications infrastructure in the city is faultless, state-of-the-art and totally reliable. The Financial Times nominated the city as the best ICT location of 89 European cities, and for good reason: Switzerland is the world leader in telecommunications investment. The public uses the infrastructure intensively and has advocated its expansion, with Zurich inhabitants voting for implementation and operation of a fibre-optic cable network by the city's electric power company which will also extend to households. This communal network is continuously being expanded and is a driver for the city as a business location.

#### WELL OILED MACHINE

With around 3,400 employees, the city's industrial utilities ensure a perfectly functioning supply of water and energy, regular tram and bus connections and efficient refuse disposal, making Switzerland the absolute stereotype of the clean country. The local and national road network is also optimally maintained - power cuts, water shortages and potholes in the roads simply do not exist in Zurich.

#### HEALTHY TO THE CORE!

Medical care in Zurich is also first-class. A concentrated network of public and private hospitals provides high-quality medical care throughout the area for everyone, irrespective of income and with no waiting lists. Well trained emergency ambulance teams equipped with ultra-modern equipment are always at the site of a medical emergency within minutes. Switzerland pays a lot for its health care - around 10% of the gross domestic product



USA	91.0	
Sweden	78.8	
Finland	78.7	
Switzerland	74.0	
Japan	73.9	
Denmark	73.8	
Canada	72.1	
Singapore	71.7	
Germany	70.7	
Norway	70.3	
Netherlands	66.6	
Australia	62.4	

**Right on time** Punctuality is a tradition in the land of the Swiss clock.



Health care in Zurich is first-class - for each and every citizen.

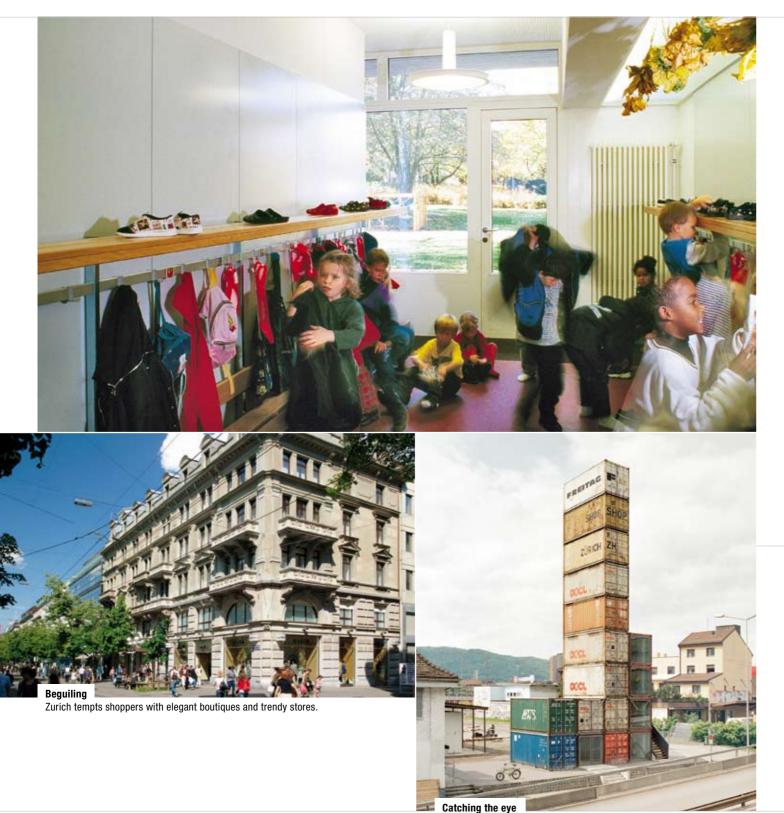
INFRASTRUCTURE

The cleanliness of public areas is one of the striking features of the city.

### QUALITY OF LIFE IN ZURICH

### **Better living**

Zurich has one of the best rankings in the world for quality of life. Important feel-good factors are safety, prosperity and the genuine openness of the population.



The Gebrüder Freitag Company has its world famous shoulder-bags on sale in a spectacular shop constructed from freight containers.

Quality of life in Zurich? The Bahnhofstrasse with its sophisticated shops comes immediately to mind. However, quality of life is not just about prosperity and shopping - it begins with the basic things in life, such as safety for example. No one wants to live in a city in which freedom of movement is restricted, and in contrast to other global cities, Zurich simply does not have any dangerous areas. Children can walk safely to their kindergartens or schools in Zurich unaccompanied by adults. The crime rate is very low in comparison with international levels and Zurich's streets are safe and clean - around the clock.

#### **VIBRANT COMMUNITIES**

You always feel safe in Zurich - and furthermore, you always feel welcome. About 30% of Zurich residents are non-Swiss, and as a prime location for international businesses and prestigious universities, Zurich has many vibrant foreign-language communities. City residents also have the reputation of being multicultural and cosmopolitan, with most speaking English or French.

#### BILINGUAL SCHOOLS

Children who speak foreign languages as a mother tongue have no problems with integration in Zurich, as besides the excellent public schools, there are also many international and bilingual educational options available for these children, from kindergarten through to secondary schools. In the excellent state education system, English and French are taught as early as primary school and young people can achieve an "International Baccalaureate" at several of our state secondary schools.

#### WIDE RANGE OF SHOPPING FACILITIES

What about Zurich's much vaunted shopping areas? It is a fact that Zurich residents have the highest level of purchasing power in the world - and they have plenty of opportunities to spend their money too. In the city centre, you will find elegant boutiques belonging to all of the famous international fashion designers, while the very popular Niederdorf and the vibrant Kreis 5 areas have countless little stores filled with avant-garde fashion and trendy street wear. Zurich combines the advantages of a cosmopolitan city with all the trappings of a place where you can feel truly safe.



LIVING

#### Quality of life rankings

215 cities around the world were evaluated based on 39 quality of life criteria.

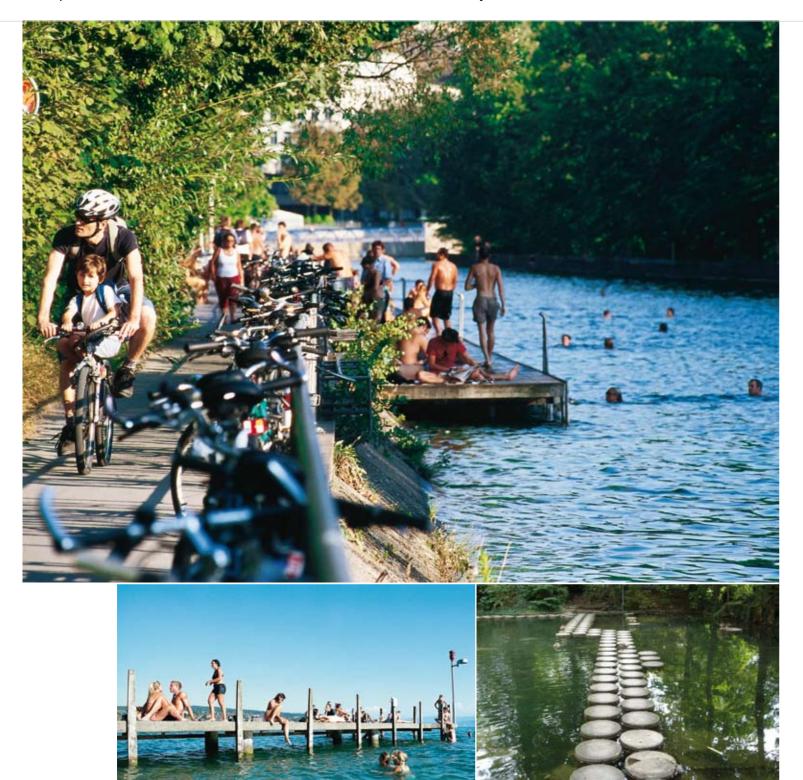
	2009	2008	2007	2006	2005
Zurich	2	1	1	1	1
Geneva	3	2	2	2	2
Vienna	1	2	3	4	3
Vancouver	4	4	3	3	3
Auckland	4	5	5	5	8
Dusseldorf	6	6	5	6	5
Munich	7	7	8	5	7
Frankfurt	8	7	7	7	6
Berne	9	9	9	9	9
Sydney	10	10	9	9	9

Source: Mercer, Quality of Living 2009

#### **GREEN ZURICH**

### A garden with a pool

How you like to lie back and take it easy in a green meadow in the middle of a city? Or perhaps have a swim in a lake or river? That's no problem in Zurich! The city has the highest concentration of bathing facilities in the world, countless parks and large wooded areas. Ski slopes and recreational areas in the mountains are also in the immediate vicinity.



 Take the plunge!

 In the heart of the city, the lake is right there, ready for you to jump into its clean and refreshing waters.



Zurich has the highest concentration of bathing facilities in the world. Max Frisch, the world famous author (and architect) even built a pool here – the Letzigraben open-air baths.

#### Zurich's green statistics

10 %	agricultural land	
24 %	wooded areas	
7 %	recreational areas	
1 %	nature reserve area	
361	parks	
6,900	family and recreational gardens	
150	public playgrounds for children	
46	sports facilities and stadia	
17	public baths with green areas	

A special kind of urban atmosphere, normally found only in large cities, can be sensed in many parts of Zurich – in the development areas in the north and west, for instance, where former industrial estates are being converted into areas in which to live and work. Wherever you are in Zurich: the nearest parkland is only a few minutes walking distance away.

#### POPULAR GREEN TRACTS OF LAND

A quarter of the city area is wooded and a tenth is agricultural land, so it should not be a surprise if you happen to come across a cow in the suburbs, as there are no fewer than 700 of them within the municipal area. The extremely diversified flora and fauna in Zurich is very popular with the city's inhabitants, with a recent poll ascertaining that Zurich's green tracts are an important aspect of the quality of life for 97% of the inhabitants. However, those who live in Zurich do not just rate the green tracts highly, they use them as well – in good weather, many locals can be found enjoying the sun, playing and bathing in the many lake facilities.

#### BATHING IN THE CITY

Zurich is a city surrounded by water. 1,200 fountains, all filled with drinking water, have given the city one of the highest densities of drinking-water fountains, while Zurich also has the highest concentration of bathing facilities of all the cities in the world. A total of 42 public swimming baths are available for cooling off and swimming in clean water. Where else in the world can you jump into a river right in front of the government buildings or behind your office? In summer, many bank employees, students and families enjoy a swim in the lake or in the River Limmat at lunchtime, and incidentally, the public swimming baths are often used for concerts, cinema or readings, while film screenings at the lake are a part of the city's regular summer programme.

#### A STONE'S THROW FROM THE SKI SLOPES

The proximity of the mountains and the countryside around Zurich is of special importance for nature lovers and sports enthusiasts, with a trip to the mountains and to the excellent ski slopes taking no more than an hour from the city centre. And if you want to get away from it all, you do not actually have to leave the city, as many walking tours through picturesque areas start from the city centre.

ZURICH TRAFFIC INFRASTRUCTURE LIVING GARDEN CULTURE



Uetliberg – a natural wonder The Uetliberg, Zurich's own mountain, offers superb recreation as well as a spectacular view of the city.

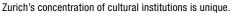
#### GOING OUT IN ZURICH

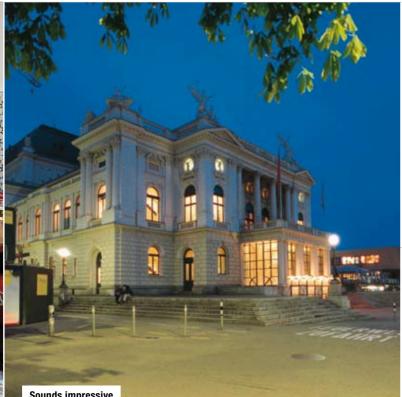
# A wide variety of enjoyment

Zurich is a stronghold of culture and the culinary arts, with countless cultural institutions and restaurants which are a magnet for those who enjoy a day or night out.





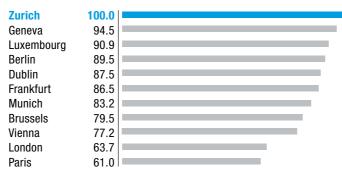




#### Sounds impressive

The Zurich Opera House has the reputation of being one of the best in the world, with 300 star-studded performances taking place there every year.

#### Greatest purchasing power in the world



Source: UBS, Prices and Wages 2008



### entrance area displays the highlights of non-European art.

Top-class, multifaceted and international - these attributes apply to many areas of Zurich, but especially so to the range of cultural and recreational activities on offer. The city's flagship is the Zurich Opera House - its brilliant stage productions, richly varied programme and the regular performance by the world's best artists all contribute to the excellent reputation enjoyed by this institution.

#### HIGHEST CONCENTRATION OF MUSEUMS

The Zurich theatres (especially the Schauspielhaus which is steeped in tradition) are all world class, as are the city's museums, which number more than 50 - indeed, no other city has such a concentration of museum exhibitions. The Kunsthaus Zurich art gallery, the Rietberg Museum and the Haus Konstruktiv constructive art museum all have their own special international flair, while there is also a large number of fascinating museums in the areas around Zurich - in nearby Winterthur, for example, the Oskar Reinhart Foundation proudly exhibits one of the most important private collections in Europe.

#### DIVERSELY MULTILINGUAL

The keen interest of the population in art and culture has built up an extremely diversified range of attractions which is still growing. In Zurich you can find something happening anywhere and at any time, with theatre performances and also the Street Parade among the events which draw in fans from all over Europe. Zurich's culture is both local and international - a fact evident in the cinema programmes with nearly every film shown in its original language with subtitles. English and French cinema lovers can really indulge their passion in Zurich, while there are many open air cinemas in the city during the summer months.

#### 2.000 GASTRONOMIC ESTABLISHMENTS

In a city in which culture plays such an important role, the culinary arts of course come well to the fore. There are over 2,000 gastronomic establishments in Zurich, meaning that gourmets are spoilt for choice by a wide range of lifestyle restaurants, cuisine from all over the world and traditional eateries, plus the hundreds of open-air restaurants that are open from spring until autumn. Night owls are also catered for, and can enjoy the city's nightlife in a multitude of bars, nightclubs and discos until the wee small hours of the morning. In summer, many establishments open up along the shores of the lake and the rivers, with Zurich suddenly taking on a distinctly more Mediterranean atmosphere.

CULTURE

The internationally renowned Rietberg Museum with its new "Emerald'

# Creating knowledge

In Zurich, public and private research has a long-standing tradition and also a major role to play in the future, with the research sector is being expanded and the transfer of technology between colleges and industry being intensified.

Newsweek magazine consolidated the most important ratings for further education institutions around the world into one single rankings list, and the Swiss Federal Technical Institute (ETH) of Zurich, where no fewer than 21 Nobel Prize winners have already taught, gained a higher classification than all the other colleges in Continental Europe. The University of Zurich is also very high on the list.

#### **RESEARCH-FRIENDLY ENVIRONMENT**

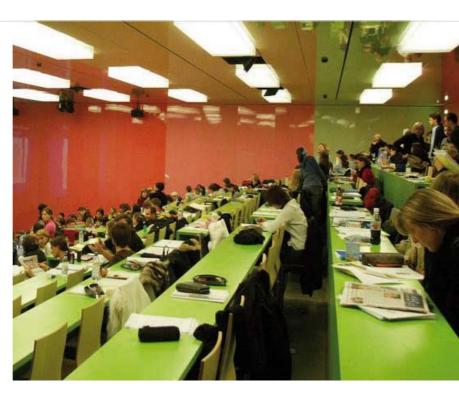
This superlative rating for Zurich as a knowledge and research centre is by no means a chance occurrence. Switzerland has hardly any natural resources - a mass-production industry could not be sustained here - so the Swiss had to come up with something to compete on the world market. They opted for niche products with intensive added value, which quickly created a research-friendly environment. Switzerland is today one of the countries with the highest gross domestic product (GDP) percentage in research and development and has the most patents per head of population.

#### WELL ESTABLISHED TRANSFER OF TECHNOLOGY

Top research is not carried out solely at the ETH, the university and the technical colleges the entire economic area is like a gradually developed, densely networked science park. In addition to public institutions, private research centres such as the IBM Rüschlikon Research Laboratory which has won several Nobel Prizes, the Google European Research Centre and the Microsoft Development Centre have also established themselves in Zurich. The transfer of technology is well established - the economy and research work closely together, while innumerable high-tech organisations provide additional impetus for the innovation process.

#### FIRST-CLASS STUDENT RESEARCHERS

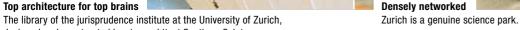
"Whosoever hath, to him shall be given"... and this is particularly true of Zurich, the hub of knowledge and research. Researchers come here for the excellent conditions Zurich provides for them, and that in turn attracts the highly promising younger generation of researchers. Zurich thus has a constant supply of highly promising student researchers, and this is set to continue in the future as well, as the Zurich research infrastructure is undergoing a massive expansion.





The Swiss Federal Technical Institute (ETH) of Zurich is considered to be the best university in the German-speaking world.

Sweden	1,797   I
Luxembourg	1,699
Finland	1,618
Denmark	1,452
Switzerland	1,426
Norway	1,306
USA	1,206
Japan	1,161
Austria	1,143
Israel	1,060
Germany	1,019
France	874



Expenditure for research and development (R&D) per head of population, in US dollars

14	ZURICH – SWITZERLAND'S ECONOMIC METROPOLIS	

designed and constructed by star architect Santiago Calatrava.

Top architecture for top brains

SCIENCE

WOF

Source: IMD, World Competitiveness Yearbook 2009

### Creativity creates capital

Zurich is Switzerland's centre for media, design and art, and the success currently being enjoyed by the creative economy underline the city's great potential for innovation.







Zurich has been one of the world's most important art trade centres for several years now.

It is one of Zurich's long-standing traditions that creative people live and work in this cosmopolitan city. Dadaism flowered on the River Limmat and innumerable international authors worked here, including James Joyce, Thomas Mann and Elias Canetti.

#### AN IMPORTANT ECONOMIC FACTOR

The creative sector today is an important economic factor, with a turnover of around nine billion Swiss francs per year, and it has made Zurich into a city of trends. The sector employs some 25,000 persons, with roughly two thirds of them working in the software and games industry and in the architecture, design and press segments. A creative belt stretches from the lake along the Limmat to Zurich West, where the city pulses with vibrant life.

#### AN INDICATOR FOR QUALITY OF LIFE

The success of the sector is a good indicator for prosperity and quality of life, since the creative economy needs the urban environment - it can only develop its potential where financial strength, the orientation of services, transparency, internationalization and sufficient specialized manpower are all available. With the creative economy acting as an engine for innovation, it is also investing in the future, an example being the building of the new Technical College of Arts on the Toni Area in Zurich West.

#### LEADING CENTRE FOR THE ART TRADE

In recent years, Zurich has developed into an important centre for the international art trade, making up ground on New York, London and Berlin. All the large auction houses have establishments in the city, and in trendy locations such as the Löwenbräu Area, important galleries are located one after the other. Art dealers have even taken up residence on the Paradeplatz, the traditional banking quarter.

Hot-spot for contemporary art The international art scene has made its home on the site of a former brewery, the Löwenbräu Area, with the Migros Museum and the Zurich Kunsthalle to name but two.



### Productive and innovative

The Swiss economy has a reputation for being incredibly competitive and innovative, and its international figurehead is the financial centre of Zurich.

According to the 2009/10 Global Competitiveness Report by the World Economic Forum (WEF), Switzerland is the most competitive country in the world. Switzerland also has top ranking for labour productivity.

#### STABLE AND LIBERAL

A uniquely favourable and politically reliable business environment is the backdrop for companies who are based in Switzerland. Transparent democracy and federalism create political stability in the land, while the liberal economic constitution guarantees freedom of trade. Companies in Zurich benefit from local location economies as well as from the geographical proximity to the EU market, with whom Switzerland's relationship is regulated by bilateral agreement.

#### GLOBAL FINANCIAL CENTRE

Zurich's most important economic branch is the financial sector. Swiss banks manage about a third of the world's cross-border invested assets, and over a third of Swiss banks have their registered offices in Zurich's economic area. The city is also the third largest insurance market in the world, and this enormous financial sector strength is of fundamental importance for Zurich. Around 40% of the city's economic potential comes from its financial sector, with the banks being significant employers and generating work for service companies.

#### **BROAD SPECTRUM OF SECTORS**

Zurich has steadily evolved into a popular location for company head offices. Countless firms from all sectors call the city home, and provide global networking, international business know-how and additional enthusiasm for innovation. Thanks to its level-headed economic policy, Zurich has acquired a broad spectrum of sectors, including suppliers and service providers who fulfil the highest demands and meet the most intensive requirements. Companies looking at setting up Europe will find ideal business conditions in Zurich.





From Zurich to the world The largest Google research centre outside the USA is located in Zurich.



The financial sector provides around 40% of Zurich's financial assets.

ZURICH TRAFFIC NFRASTRUCTURE LIVING GARDEN CULTURE

ECONOMY



#### **Global competitiveness rankings**

Switzerland	1
USA	2
Singapore	3
Sweden	4
Denmark	5
Finland	6
Germany	7
Japan	8
Canada	9
Netherlands	10
Norway	14
France	16
Austria	17

Source: WEF, Global Competitiveness Report 2009-2010

# **Highly professional**

Companies will find specialists with the highest qualifications and management-level employees with international experience here in Zurich. The Swiss employment market is minimally regulated and worker productivity is at a high level.







The education system in Switzerland puts the emphasis on practical experience, an international outlook - and above all quality.

On average, Swiss people work 1,856 hours a year - more than any other Europeans and almost 100 hours more than their colleagues in Germany. Strikes in Switzerland only cause three working days per 1,000 employees per year to be lost thanks to the well established social interaction between employer and employee.

#### PRODUCTIVE AND QUALIFIED

Employees in Zurich are not only hard-working, they are highly qualified at all levels thanks to the excellent public education and training system. Universities train competent specialists and attract the best brains. The dual vocational training system with practical professional education – unique in this form anywhere in the world – guarantees excellent training for future technical and commercial employees.

#### INTERNATIONALLY EXPERIENCED

eign employees to Zurich.

#### LIBERAL EMPLOYMENT LAWS

Swiss employment laws are very much less regulated than those of the EU states, and the case law is also considered to be liberal. Wages are usually negotiated individually or stipulated in collective bargaining agreements specific to a particular branch. The liberal economic system prevents any significant interference on the part of the lawmakers and leaves room for straightforward discussion. The handling of work permits is also uncomplicated: citizens of non-EU countries can obtain a work permit depending on the current employment market situation in their particular sector of employment. Companies apply for these permits online.

### Active population 2006

Active population rate compared with overall population

Zurich	<b>59.2%</b>	
Copenhagen	58.5%	
Stockholm	55.3%	
Munich	54.9%	
Milan	54.9%	
Amsterdam	54.3%	
Geneva	53.8%	
Madrid	53.0%	
Dublin	52.9%	
Hamburg	52.4%	

Source: Eurostat, Credit Suisse Economic Research 2009



Thanks to numerous globally active companies and the Swiss economy's intensive orientation on export, many leading managers in Zurich have excellent international experience, speaking several languages and familiar with the cultures of foreign markets. 26% of the population speak German, English and another of Switzerland's official languages, with English having now established itself as the main language in many companies. Given these advantages, international companies will have no problem in bringing valuable for-



# Building for the future

Zurich's economic and social development has had a visible effect on the city itself over a number of years: there are many new buildings under construction, and the various significant projects in the pipeline point towards dynamic continuity.

Entire city quarters in Zurich are getting a new look. Former industrial areas are being used for urban housing, work, culture, recreation and sport, architecture is blazing new trails in public buildings and new multi-storey buildings are being constructed designed to complement Zurich's skyline. The former industrial quarter of Zurich West is developing into a suburb with both residential and professional areas.

#### AREAS WITH THE ACCENT ON INTELLIGENT CULTURE

The educational area of the city centre, where the main building and countless adjoining buildings of the university and the ETH Zurich are located, will also see a radical change in the next few years. Both of these institutions attract so many students that they are totally overstretched, so this area is going to be greatly expanded. A lively area is being built on the fringe of the city to house "intelligent culture", with the ETH transforming its Hönggerberg site into a science city – a hub which networks knowledge, research, study, living and recreation.

#### SUSTAINABILITY GUARANTEED

These development areas are good examples of how Zurich is changing within the framework of a social negotiation process. The municipality is working together with experts, private and public partners, representatives of the various regions and neighbouring town councils. The local population is also being constantly consulted, with residents taking part in discussions about changes and getting involved in projects. Cooperation between all interested parties is standard practice in Switzerland. Other countries think it to be pioneering and exemplary – primarily because such an approach usually results in widely supported and sustainable solutions.

#### THE "NEW ZURICH"

Zurich's increasing attraction is bringing increasing numbers of people to the city, with the population growing significantly in recent years. Many existing housing estates are being modified to meet current demands and thousands of new flats are being built in the northern part of the city. In the next few years, several important projects will be implemented, simply because the "new Zurich" needs an appropriate infrastructure. The Kunsthaus art museum will be expanded and a new football stadium and new tram routes are in the pipeline.



At the heart of the city centre Around the main railway station, a new residential, education and services area is being built – the HB city area.

The city is building the Leutschenbach school in the new residential area in the north of Zurich.



Beautiful in its simplicity The new Letzigrund sports stadium proved its worth at the UEFA Euro 2008.



The former Toni dairy will become the Zurich University of the Arts.

ZURICH TRAFFIC INFRASTRUCTURE LIVING GARDEN CULTURE





# A warm welcome for companies

With its small and transparent national economy, Switzerland relies on an attractive tax policy. The federal structure also helps the tax burden to remain moderate in comparison with the international scale.

Swiss tax rates are among the lowest in Europe. In 2006, the total tax revenue stood at 29.3% of GDP, while in the 15 original EU countries the rate was 39.8% on average. These low rates are due to Switzerland's political stability, liberal economic conditions and federal tax system. Companies and individuals are taxed on three state levels (confederation, canton and municipalities). Cantons and municipalities levy the highest rates, and on these levels, competition for more attractive tax conditions prevails, as municipalities want to attract as many big companies as possible. Companies are taxed at the location where their revenue is created.

#### UNCOMPLICATED PROCESSING

There is very little administrative effort involved in completing tax returns in Switzerland. Zurich's modern and efficient administration is a cooperation partner and service provider for companies and works in an uncomplicated manner. International companies can be taxed at very low rates, depending on their company structure; and in special cases, for example when a new company is founded which will bring significant economic benefits, the cantonal tax authorities may grant tax concessions for a ten-year period.

#### NUMEROUS TAX DEDUCTION POSSIBILITIES

Individual citizens will also find the ideal fiscal situation in Zurich. Depending on the area in which they live, their income and wealth and their family circumstances, the tax burden amounts to a maximum 35% of income. There are tax exemptions for business expenses, insurance premiums and family expenditure, and expatriates can also benefit from other potential tax deductions. Switzerland avoids international double taxation by means of agreements signed by around 100 countries.

#### RECORD LOW VAT LEVELS

Switzerland holds yet another record in terms of taxes and one which rewards both individuals and companies: there is no lower VAT rate anywhere in Europe. The normal rate is 7.6%, necessities are taxed at 2.4% and other items and services such as medical care and education are wholly exempt from VAT.

#### Corporate tax rates survey 2009

Dublin	12.5%	
Zurich	<b>21.2%</b>	
Vienna	25.0%	
Amsterdam	25.0%	
Stockholm	28.0%	
Copenhagen	28.0%	
London	30.0%	
Madrid	32.5%	
Barcelona	32.5%	
Paris	33.3%	
Lyons	33.3%	
Brussels	34.0%	
Milan	37.3%	

Source: KPMG, Corporate Tax Rates Survey 2009



Zurich is not only ideally situated, it also offers companies numerous tax benefits. ZURICH TRAFFIC INFRASTRUCTURE LIVING GARDEN CUITURE SCIENCE CREATIVITY ECONOMY WORK FUTURE



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